

# CSS CENTRAL LIMITED

## SECURITY SERVICE EXPERTS

Adobe Stock



**Manned Security**  
Guards for retail,  
corporate and event  
industries



**CCTV Operative**  
Our staff are trained  
in the latest CCTV  
systems



**SIA Training**  
Offered for all  
types of security  
personnel



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# > ABOUT US



## OUR COMPANY

Established in 1993. CSS Central is proud to offer a complete range of security services delivered by our team of fully SIA licensed and trained personnel. Specialising in Retail and Static Guarding, we are committed to providing a full range of services from Uniformed Officers to Covert Surveillance. This enables the company to provide a service to sectors that have no facilities of their own.

Providers of security services to a range of industries, including the corporate sector.

Our management believes that the client will take into account many factors when deciding upon which company to entrust with the security of their premises and the safety of their personnel.

At the heart of the Company is a 24-hour control system that constantly assesses our security personnel, not only during the day but also throughout the night. Our main objective of business is the prevention of loss and damage to the client's property, thus minimising financial loss.

Whether you need temporary one day cover or a long term solution, get in touch today to discuss your requirements.

All of the Security Officers we provide are trained in accordance with British Standards 7499:2007 and 7960:2005, vetted in accordance with British Standards 7858:2012 and licensed under SIA regulations.

Our proven track record speaks for itself.

Our ISO 9001 registration confirms we consistently meet our clients' needs and regulatory requirements.

## COMPANY VALUES

### To bring out the best in everyone

We respect honesty, listen to each other's ideas and opinions, and are open, fair and informative.

### To get everyone working together

We encourage everyone to participate, work in a team, help one another and maintain a happy working environment.

### To be the best in the Industry

We understand our changing market, set clear standards of performance, encourage people to make decisions and solve problems quickly.



# ➤ OUR MISSION

To successfully supply services and continue to evolve efficiently in a faster, ever evolving world.

## MISSION STATEMENT

CSS Central Limited aims to provide all of our clients with the option to receive all support services they require from one innovative and effective supplier.

We promote training and development and emphasise the value of active customer service as a vital tool to both gain competitive advantage and exceed client expectations.

To achieve this mission we must embrace the following values and work ethics within our organisation:

**Strive for quality and excellence in everything that we do**

**Foster a “we can do” culture by working with commitment and enthusiasm**

**Have a clear view of the high standards expected of us and strive to maintain them  
Take personal and team ownership for our work**

## QUALITY ASSURANCE

We are dedicated to providing a consistently high level of service. This commitment is pursued by:

- A company culture geared to getting it right the first time and every time.
- Procedures that back-up and achieve excellence in service.
- Staff training on procedures.
- Internal audit and inspection of procedures to improve these processes.
- Continuous communication with our customers to ensure that we are delivering a high level of service.
- Independent checks to ensure we are in full compliance with those aims and in line with ISO 9001



## OUR REPUTATION

**Ideal Reputation With Customers:** CSS Central Limited responds quickly in a helpful way, produces creative ideas, gives value for money and supplies the right services promptly.

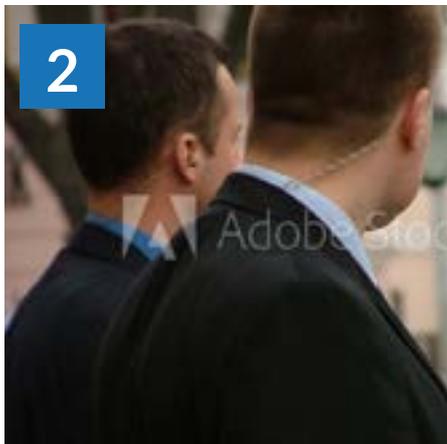
**Amongst Ourselves:** We help and support each other, work as a team, actively recognise efforts and all share in the company's success.

**Our Business Aim:** To successfully supply services and continue to evolve efficiently in a faster, ever evolving world.

# ➤ OUR SERVICES

## RETAIL SECURITY

Ensuring you have a robust retail security solution in place from an expert security company is an effective way to keep your stock safe from thieves and vandals whilst keeping your customers and employees safe. This is why here at CSS Central Limited we have a range of retail security services and loss prevention methods to ensure you are never the victim.



## STORE DETECTIVES

Offering the ultimate protection when it comes to your retail business, discreet store detectives can take your security to the next level and provide your stock and staff with the protection it needs. Reducing your chances of becoming a victim to theft, store detectives can seamlessly integrate themselves onto your store floor and be the much needed eyes and ears of your business. Understanding that you simply don't have the time to monitor every single customer, here at CSS Central Limited we can implement a range of services to allow you to continue with business as usual.

## MOBILE PATROLS

If you're looking for a great alternative to static security guards, look no further than our reputable mobile security patrols. With this solution you can be sure that our fully licensed guards will not only act as a cost-effective visual deterrent against crime, but will also offer security beyond their fixed locations in order to maintain total security throughout every inch of your premises.



## TRAINING COURSES

CSS Central Limited has a proven track record of providing our customers with the best SIA Licence courses in the UK. All our training is fully approved and all qualifications are nationally recognised. We offer a full range of security courses. When you book your SIA Security Training with CSS Central Limited and achieve your SIA Licence qualification you will be 100% prepared for your chosen career as a Door Supervisor, Security Guard, CCTV Operator or Close Protection Operative.



## **TRAINING COURSES**

### **Door Supervisor Training**

The SIA Licence Door Supervisor / Security Guard Industry has grown tremendously over the past few years, with demand growing faster than ever before.

### **CCTV Training**

With the increasing use of CCTV and public space surveillance, you'll find many CCTV operator jobs are available across the UK.

### **Retail Security Officer Training**

To work within the retail security industry, an individual must have undergone a structured programme of training as specified by the Security Industry Authority (SIA).

### **Upskilling Physical Intervention**

By law any door supervisors who are due for renewal of their licence will need to train in both of the below units – 1 day course.

**Conflict Management Training** leading to an SIA licence-linked qualification.

# ➤ WORK WITH US

CSS Central Limited are dedicated to providing an excellent service through highly trained, loyal and committed employees.

## JOIN OUR TEAM

It is our aim to attract, recruit and retain highly capable security officers as part of our security team. As a potential employee you can be assured that if you join our team you will always have the best. We believe that it is important that all employees are treated fairly with dignity and respect. We are continually seeking highly motivated individuals with impeccable character to join our ever expanding team of security professionals.

All applicants are required to complete our detailed application form available at [www.css-central.co.uk/job-application/](http://www.css-central.co.uk/job-application/).

Vetting procedures are compulsory to ensure we employ the right personnel in the company. All vetting and screening meets the requirements of BS 7858 details the procedures that have to be met and adhered to in the vetting and screening of personnel working in a security environment. Part of the vetting and screening procedures is the checking of character and employer references. We will seek references from the DSS, a solicitor or an accountant where an individual has been self-employed.

The company employs no individual until all vetting and screening procedures are complete. You will be required to provide the following documents should your application be successful:

- Fully completed Application Form Professional references
- A utility bill not older than 3 months to confirm current address
- Proof of right to work in the UK Copy of your passport / Visa
- National Insurance number
- Copy of SIA License
- Driving Licence (optional)

Ready to work with us? Have an enquiry? We'd love to hear from you.

Reach us 0121 285 2295 or email [info@css-central.co.uk](mailto:info@css-central.co.uk)





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